

FW: For Lee 8954210

Will Turnbough <Will@nationaltab.com>

Mon 2/26/2024 9:17 AM

To:Purchase Orders <po@nationaltab.com>



Will Turnbough | VP National Markets
NEBB Certified Professional

National TAB Intelligence

D: (513) 889 8927 • M: (314) 954 6244 • O: (855) 682 6822
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From: Fire - Accurex <Fire@accurex.com>

Sent: Friday, February 23, 2024 4:17 PM

To: Kraft, Phillip <Phillip.Kraft@Accurex.com>; Will Turnbough <Will@nationaltab.com>; Borchardt, Brad <Brad.Borchardt@accurex.com>; Fire - Accurex <Fire@accurex.com>

Cc: Brian Turnbough <briant@nationaltab.com>

Subject: RE: For Lee 8954210

Hi Phil,

I have processed the additional bill for \$500. Please have National TAB bill on the final invoice as a change order. We no longer send an updated PO.

Thanks,

Denise Seidl

Fire & Service Coordinator

400 Ross Avenue | Schofield, WI 54476

P 800.371.6858 | F 715.241.6191

Fire Team | fire@accurex.com

Technical Support | Toll Free: 1.800.371.6858



From: Kraft, Phillip <Phillip.Kraft@Accurex.com>

Sent: Friday, February 23, 2024 11:48 AM

To: Will Turnbough <Will@nationaltab.com>; Borchardt, Brad <Brad.Borchardt@accurex.com>; Fire - Accurex <Fire@accurex.com>

Cc: Brian Turnbough <briant@nationaltab.com>

Subject: For Lee 8954210

Fire,

We have a \$500 change order for National TAB on this order. Could you send Will and Brian an updated PO (included on this email).

Customer has agreed to pay the additional \$500.

Thank you,

Phillip Kraft

Executive Account Manager

Wisconsin and Iowa

Cell: 262-227-7865

Tech Support: 800.371.6858

Email: Phillip.Kraft@accurex.com



From: Will Turnbough <Will@nationaltab.com>
Sent: Friday, February 23, 2024 11:25 AM
To: Kraft, Phillip <Phillip.Kraft@Accurex.com>; Borchartt, Brad <Brad.Borchartt@accurex.com>
Cc: Brian Turnbough <briant@nationaltab.com>
Subject: RE: [URGENT] SCHEDULING

Thanks Phil. That will work. Can you please send us the revised PO
Brian and I will work on fine tuning our internal process moving forward for these cases
Thank you,

	Will Turnbough VP National Markets NEBB Certified Professional
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From: Kraft, Phillip <Phillip.Kraft@Accurex.com>
Sent: Friday, February 23, 2024 10:54 AM
To: Will Turnbough <Will@nationaltab.com>; Borchartt, Brad <Brad.Borchartt@accurex.com>
Cc: Brian Turnbough <briant@nationaltab.com>
Subject: RE: [URGENT] SCHEDULING

Will,

Arthur just called me and he will proceed with 3/7 if the cost can be reduced to \$500. If you would like to discuss a SOP for change orders moving forward, please feel free to give me a call.

Thank you,

Phillip Kraft
Executive Account Manager
Wisconsin and Iowa
Cell: 262-227-7865
Tech Support: 800.371.6858
Email: Phillip.Kraft@accurex.com



From: Will Turnbough <Will@nationaltab.com>
Sent: Friday, February 23, 2024 8:52 AM
To: Kraft, Phillip <Phillip.Kraft@Accurex.com>; Borchartt, Brad <Brad.Borchartt@accurex.com>
Cc: Brian Turnbough <briant@nationaltab.com>
Subject: RE: [URGENT] SCHEDULING

Phil,
I feel it's best to let any discussion of charges come from Accurex with the client. If you want handled differently in the future let us know. These hood certification projects are always quoted as 1 trip visits unless very large multi week jos. This latest visit when we were called out, the site was nowhere near ready. I do agree that after Tyler sent email stating we would return, we should have gotten you a change order right away. With that in mind, I'm flexible on the return trip price here with whatever you think would be fair to the customer.



Will Turnbough | VP National Markets
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From: Kraft, Phillip <Phillip.Kraft@Accurex.com>
Sent: Thursday, February 22, 2024 4:01 PM
To: Will Turnbough <Will@nationaltab.com>; Borchartd, Brad <Brad.Borchartd@accurex.com>
Cc: Brian Turnbough <briant@nationaltab.com>
Subject: RE: [URGENT] SCHEDULING

Will,

Do you know if anyone has told Arthur there would be an additional charge for your team to come back onsite? Cause last email I saw to Arthur, Tyler mentioned that he would come back to finish his scope of work when the site was ready but there was no mention of an additional charge, so I think Arthur is about to get blindsided.

Thank you,

Phillip Kraft
Executive Account Manager
Wisconsin and Iowa
Cell: 262-227-7865
Tech Support: 800.371.6858
Email: Phillip.Kraft@accurex.com



From: Will Turnbough <Will@nationaltab.com>
Sent: Thursday, February 22, 2024 3:42 PM
To: Kraft, Phillip <Phillip.Kraft@Accurex.com>; Borchartd, Brad <Brad.Borchartd@accurex.com>
Cc: Brian Turnbough <briant@nationaltab.com>
Subject: RE: [URGENT] SCHEDULING

And sorry, correction, I mean Thursday 3/7



Will Turnbough | VP National Markets
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From: Will Turnbough
Sent: Thursday, February 22, 2024 3:37 PM
To: Kraft, Phillip <Phillip.Kraft@Accurex.com>; Borchartd, Brad <Brad.Borchartd@accurex.com>
Cc: Brian Turnbough <briant@nationaltab.com>
Subject: FW: [URGENT] SCHEDULING

Phil, Brad,
Need to request a change order here of \$1000 for us to return. I believe that we can have a technician there on Thursday next week. Let us know if this is approved.



Will Turnbough | VP National Markets
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From: Will Turnbough
Sent: Thursday, February 22, 2024 3:33 PM
To: 'Arthur Chitikian' <arthur.chitikian@gmail.com>; Brian Turnbough <briant@nationaltab.com>
Cc: Tyler Youells <tyouells@nationaltab.com>; Kraft, Phillip <Phillip.Kraft@accurex.com>; Borchardt, Brad <Brad.Borchardt@accurex.com>
Subject: RE: [URGENT] SCHEDULING

Arthur,
No worries, I understand. We are looking at possibilities to try and expedite.
Yes we will test the PCU
Thank you,



Will Turnbough | VP National Markets
NEBB Certified Professional

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From: Arthur Chitikian <arthur.chitikian@gmail.com>
Sent: Wednesday, February 21, 2024 10:28 PM
To: Brian Turnbough <briant@nationaltab.com>
Cc: Tyler Youells <tyouells@nationaltab.com>; Kraft, Phillip <Phillip.Kraft@accurex.com>; Will Turnbough <Will@nationaltab.com>; Borchardt, Brad <Brad.Borchardt@accurex.com>
Subject: Re: [URGENT] SCHEDULING

Didn't mean it in an offensive way, but I'm afraid that it will delay our opening.
Please keep me posted if you get a cancellation for a week prior.

Are you guys also testing the PCU and its water wash down ?

Thank you
Arthur

Sent from my iPhone

On Feb 21, 2024, at 11:12 PM, Arthur Chitikian <arthur.chitikian@gmail.com> wrote:

That's terrible :-((
It's over a month wait from when we requested someone to come out.

Sent from my iPhone

On Feb 21, 2024, at 5:23 PM, Brian Turnbough <briant@nationaltab.com> wrote:

Arthur,

I apologize, we really tried to make this happen, but did not have a tech that can get there the week of 3/4. We can get someone there 3/11, and will keep this one at the top of the list if something cancels before then.

Thanks,

<Outlook-whvrwzsp.png>

Brian Turnbough | Account Coordinator

National TAB

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www.nationaltab.com

<Outlook-coyk2tqp.png>

From: Arthur Chitikian <arthur.chitikian@gmail.com>
Sent: Monday, February 19, 2024 6:43 PM
To: Brian Turnbough <briant@nationaltab.com>
Cc: Tyler Youells <tyouells@nationaltab.com>; Kraft, Phillip <Phillip.Kraft@accurex.com>; Will Turnbough <Will@nationaltab.com>; Borchartt, Brad <Brad.Borchartt@accurex.com>
Subject: Re: [URGENT] SCHEDULING

Ok. Will wait for an update on Wednesday

Thank you

Sent from my iPhone

On Feb 19, 2024, at 1:31 PM, Brian Turnbough <briant@nationaltab.com> wrote:

Arthur,

I will be able to give you a better update on this on Wednesday when we have our scheduling meeting.

Thanks,

Brian Turnbough | Account Coordinator

National TAB

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<image001.png>

<image002.png>

From: Arthur Chitikian <arthur.chitikian@gmail.com>
Sent: Monday, February 19, 2024 11:45 AM
To: Brian Turnbough <briant@nationaltab.com>
Cc: Tyler Youells <tyouells@nationaltab.com>; Kraft, Phillip <Phillip.Kraft@accurex.com>; Will Turnbough <Will@nationaltab.com>; Borchartt, Brad <Brad.Borchartt@accurex.com>
Subject: Re: [URGENT] SCHEDULING

Please let us know

Sent from my iPhone

On Feb 16, 2024, at 10:25 AM, Arthur Chitikian <arthur.chitikian@gmail.com> wrote:

We needed to use the kitchen for some R&D. Let's shoot for the beginning of that week. Can't do it on the 7th - we have POS install and set up all day that day. So preferably March 4-6. And what happens if there is an issue of some sort - can someone then come out shortly after, in a day or two? Please let me know.

Thank you
Arthur

On Fri, Feb 16, 2024 at 10:10 AM Brian Turnbough <briant@nationaltab.com> wrote:

Hey Arthur,

We were not able to get this on the week of 2/26. I am trying to get this for the week of 3/4. Is there a turnover date the site is aiming for?

Thanks,

<image001.png>

Brian Turnbough | Account Coordinator

National TAB

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www.nationaltab.com

<image002.png>

From: Arthur Chitikian <arthur.chitikian@gmail.com>
Sent: Friday, February 16, 2024 9:08 AM
To: Brian Turnbough <briant@nationaltab.com>
Cc: Tyler Youells <tyouells@nationaltab.com>; Kraft, Phillip <Phillip.Kraft@accurex.com>; Will Turnbough <Will@nationaltab.com>; Borchartd, Brad <Brad.Borchartd@accurex.com>
Subject: Re: [URGENT] SCHEDULING

Hi Brian

What happened ?

Please let me know asap

Thank you
Arthur

Sent from my iPhone

On Feb 14, 2024, at 10:20 AM, Brian Turnbough <briant@nationaltab.com> wrote:

Hey Arthur,

We are having a scheduling meeting today. I will have a better answer for you on this, this evening or tomorrow. I will follow up then. We are likely looking at the week of 3/4 or 3/11.

Thanks,

<image001.png>

Brian Turnbough | Account Coordinator

National TAB

D: (513) 415 0749 **O:** (855) 682 6822
www.nationaltab.com

<image002.png>

From: Arthur Chitikian <arthur.chitikian@gmail.com>
Sent: Tuesday, February 13, 2024 5:31 PM
To: Tyler Youells <tyouells@nationaltab.com>
Cc: Kraft, Phillip <Phillip.Kraft@accurex.com>; Will Turnbough <Will@nationaltab.com>; Borchartd, Brad <Brad.Borchartd@accurex.com>

Brian Turnbough <briant@nationaltab.com>
Subject: [URGENT] SCHEDULING

Hi guys

Please let us know when we can get someone on site for start up.

Thank you
Arthur
201 233 6653

Sent from my iPhone

On Feb 7, 2024, at 11:37 PM, Arthur Chitikian
<arthur.chitikian@gmail.com> wrote:

Hi Tyler

What's your availability for the end of next week?
I think everything should be ready.

Phillip, the only thing I'm missing is that detergent canister -
can you ask Clay or someone else to place the order and just
call me for payment - need it asap.

Thank you
Arthur

Sent from my iPhone

On Dec 13, 2023, at 7:01 PM, Tyler Youells
<tyouells@nationaltab.com> wrote:

All,

We returned onsite today to try to
complete the startups and TAB on the
equipment. There are a few things still
not ready that we would like to be in
order to get a full commissioning done.
Please see attached list. We are looking
to return Monday 12/18 to complete once
necessary items are installed/resolved.

Thanks

<Outlook-
ax5ebduw.png>

Tyler Youells | NEBB TAB CT

National TAB Intelligence

[Philadelphia, NE Region](#)

M: (513) 892-9771

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From: Kraft, Phillip <Phillip.Kraft@Accurex.com>
Sent: Tuesday, October 17, 2023 11:07 AM
To: Will Turnbough <Will@nationaltab.com>
Cc: Borchardt, Brad
<Brad.Borchardt@accurex.com>; Tyler Youells
<tyouells@nationaltab.com>; Brian Turnbough
<briant@nationaltab.com>
Subject: RE: Quote

Okay, thank you.

Phillip Kraft

Executive Account Manager

Wisconsin and Iowa

Cell: 262-227-7865

Tech Support: 800.371.6858

Email: Phillip.Kraft@accurex.com

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[<image007.png>](#)

From: Will Turnbough <Will@nationaltab.com>

Sent: Tuesday, October 17, 2023 10:05 AM

To: Kraft, Phillip <Phillip.Kraft@Accurex.com>

Cc: Borchardt, Brad <Brad.Borchardt@accurex.com>; Tyler Youells <tyouells@nationaltab.com>; Brian Turnbough <briant@nationaltab.com>

Subject: RE: Quote

Thanks Phil!

FYI, you are correct this project is not ready. They are still running power to the equipment and walls aren't finished yet. We'll have to schedule another visit

Best,

Will Turnbough | VP National Markets

NEBB Certified Professional

<image010.png>

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From: Kraft, Phillip <Phillip.Kraft@Accurex.com>
Sent: Tuesday, October 17, 2023 10:02 AM
To: Will Turnbough <Will@nationaltab.com>
Cc: Borchardt, Brad <Brad.Borchardt@accurex.com>; Tyler Youells <tyouells@nationaltab.com>; Brian Turnbough <briant@nationaltab.com>
Subject: RE: Quote

Hi Will,

They are for the most part up to date however they did add remote panels to the DOAS and MAU. That is the only change for R2. I have also included a full submittal for the pollution control unit and have a link to the IOM below. Please test the wash cycle and contract technical support with any questions.

https://accurex-cms-prod.azureedge.net/accurex-cms-prod/docs/default-source/ioms/grease-trapper-esp-manual.pdf?sfvrsn=eef1ee27_27

Thank you,

Phillip Kraft

Executive Account Manager

Wisconsin and Iowa

Cell: 262-227-7865

Tech Support: 800.371.6858

Email: Phillip.Kraft@accurex.com

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From: Will Turnbough <Will@nationaltab.com>
Sent: Tuesday, October 17, 2023 7:57 AM
To: Kraft, Phillip <Phillip.Kraft@Accurex.com>
Cc: Borchardt, Brad

<Brad.Borchardt@accurex.com>; Tyler Youells
<tyouells@nationaltab.com>; Brian Turnbough
<briant@nationaltab.com>

Subject: RE: Quote

Phil, Brad,

Are the submittal drawings from 1/4/2023 the most recent? If not can you please send the most recent revision ASAP

<image010.png>

Will Turnbough | VP National Markets

NEBB Certified Professional

National TAB Intelligence

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From: Will Turnbough
Sent: Sunday, February 12, 2023 11:54 AM
To: Kraft, Phillip <Phillip.Kraft@Accurex.com>; Dan Hertenstein <dan@nationaltab.com>
Cc: Borchardt, Brad <Brad.Borchardt@accurex.com>; Sales <sales@nationaltab.com>
Subject: RE: Quote

Phil

Please see attached quote

Thank you,

<image011.png>

Will Turnbough | VP National Markets

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[<image012.png>](#)

From: Kraft, Phillip <Phillip.Kraft@Accurex.com>
Sent: Thursday, February 2, 2023 8:54 AM
To: Will Turnbough <Will@nationaltab.com>;
 Dan Hertenstein <dan@nationaltab.com>
Cc: Borchartd, Brad
 <Brad.Borchartd@accurex.com>
Subject: Quote

Will/Dan,

Can I get a quote for a TAB and start-up for the attached project in Fort Lee, NJ?

Thank you,

Phillip Kraft

Executive Account Manager

Wisconsin and Iowa

Cell: 262-227-7865

Tech Support: 800.371.6858

Email: Phillip.Kraft@accurex.com

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