



National HVAC Management Services

CALL SLIP NUMBER: 2028249

125 South Main Street
Freeport, NY 11520
Phone # 800-649-6804 Fax # 800-876-3928
http://www.brinco.com/

CLIENT PO #: .

Table with 3 columns: SERVICE LOCATION # 01541, BURLINGTON COAT FACTORY #1541, NASHUA, NH 03060; VENDOR INFORMATION, NATIONAL TAB, 1329 E. Kemper Road, Suite #4210, CINCINNATI, OH 45246; DISPATCH DETAILS, Dispatch Date: 10/29/24 09:46 am, Schedule Date: 10/29/2024, Response Time: 4 Hours, Priority: Same Day response - 4 Hours, Not To Exceed: \$ 5,000.00, Problem Code: PROACTIVE REPLACEMENT CHANC, Overtime Approved: No, # of Technicians: 1

MANDATORY IVR INSTRUCTIONS

Technicians MUST utilize Brinco's proprietary APP to validate work performed and time on site (check-in and check-out) which includes the GPS validation of presence onsite.

SITE SPECIFIC INSTRUCTIONS

Contractor #: 13504 Call Slip #: 2028249

DESCRIPTION OF WORK
Perform T&B

BRINCO REQUIREMENTS

- 1. Technicians MUST utilize Brinco's proprietary APP to validate work performed and time on site (check-in and check-out) which includes the GPS validation of presence onsite.
2. PHOTOS must be provided of unit nameplate and condition prior to work being performed, and condition after the work is completed, for each unit the technician worked on.
On all DIAGNOSTIC CALLS, a photo of the unit nameplate and the failed component (where possible) must be provided to validate work performed.
On all PREVENTIVE MAINTENANCE, a photo of the nameplate, and a photo of new dated filters installed in the unit will be required.
3. Upon completion of mobile app check out, please follow the instructions on the screen. On a PM visit, if no additional work is required, you will not be required to speak with Brinco's service contact center (SCC).
In all other cases, you will be required to call the SCC to report your findings and resolution in real time, and receive your Brinco process number to expedite invoice processing.
4. If the above schedule date and time of arrival cannot be met, you must call Brinco and speak with a representative immediately.
5. If repairs can be completed while the technician is onsite, or the following day, and an increase in NTE is needed; please contact a live Brinco representative at 1-800-649-6804. If work cannot be completed within this time frame, or an increase in NTE cannot be provided in real time, a written proposal must be provided within 24 hours.
6. All work tickets must state, time in, time out, Unit Number, make, model, and serial number, number of technicians, technician's name(s), work performed, manager's signature and store stamp (if available).
7. Overtime and multiple technicians must be approved by Brinco in advance.
8. All work tickets must be submitted to Brinco within 24 hours of completion.
9. Do not exceed the NTE amount listed above without prior authorization from Brinco.
10. Travel and truck charges are NOT allowed, we allow a charge of one hour for the first half hour for unapplied time.
11. This Call Slip is subject to the terms and conditions of your vendor agreement with Brinco Mechanical Management Services, Inc., including any addendums.



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<p>SERVICE LOCATION # 01541 BURLINGTON COAT FACTORY #1541 261 Daniel Webster Hwy Unit 1 NASHUA, NH 03060 Phone #</p>	<p>VENDOR INFORMATION NATIONAL TAB 1329 E. Kemper Road Suite #4210 CINCINNATI, OH 45246 Phone # 855-682-6822 Fax # Mechanic # S032</p>	<p>DISPATCH DETAILS Dispatch Date: 10/29/24 09:46 am Schedule Date: 10/29/2024 Response Time: 4 Hours Priority: Same Day response - 4 Hours Not To Exceed: \$ 5,000.00 Problem Code: PROACTIVE REPLACEMENT CHANC Overtime Approved No # of Technicians: 1</p>
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12. All required insurance coverages must be in full force and effect at the time work is performed.