



Comfort. Under control.

10-03 KROGER 025-387 - COLLIERVILLE, TN (WIW)

Project Issue Information

Issue Name : RTU1 Alarm Code
Description : RTU is displaying alarm 93, see picture attached.
Created By : National TAB **Assigned To :** National TAB - Will Turnbough
Status : Open
Originated Date : 10/05/2022 - Travis Halter - National TAB

Project Issue File Details



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Project Issue Response Details

- **10/05/2022 National TAB - Travis Halter**
 - Code information message: "Unit did not receive any primary control/sensor input data monitored at P298-7 or over the network if controller is configured to reference the network for remote demands or zone temperature as the primary control/sensor input source - unit will run using the configured backup mode choice."



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Project Issue Information

Issue Name : RTU1 is not running

Description : Unit has power and prodigy is working. Went to override the unit to on and the motor does not spin up. Moved the unit to RTU STANDALONE briefly to try and get it to run but nothing changed.

Created By : National TAB

Assigned To : National TAB - Will Turnbough

Status : Open

Originated Date : 10/05/2022 - Travis Halter - National TAB

Project Issue Response Details

- **10/05/2022 National TAB - Travis Halter**
 - Contacted Lennox, we verified that the motor was getting high voltage power. Then verified that the board was out putting DC voltage from the board and then was also getting the same DC voltage at the motor. This means that the motor is getting power and control power. Per Lennox the unit has a bad motor and will not run. Unit was turned off at disconnect. A new motor will need to be installed.



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Project Issue Information

Issue Name : RTU1&2 Prodigy Alarms

Description : Both units have alarm 74

Created By : National TAB

Assigned To : National TAB - Will Turnbough

Status : Open

Originated Date : 10/05/2022 - Travis Halter - National TAB

Project Issue Response Details

- **10/05/2022 National TAB - Travis Halter**

- Code information message: "Equipment local zone temperature sensor failure A2. Failed or miswired zone temperature sensor causing a loss of local temperature sensor data monitored at P298-6 and 7 sensor is 11Kohm @ 77 degree type 2 sensor temperature range is 36 - 100 degrees F.



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